



BEFORE



**DIRECT
SUPPLY**

AFTER

Delivery & Installation Peace of Mind

Rely on the most trusted name in Senior Living for an unmatched assortment of products, project management horsepower, and streamlined delivery and installation for your project. Take advantage of order management, tracking and post-delivery support, and choose from additional delivery and installation services designed to let you focus on your top priority – your residents.

Choose the services you need for your project:

WAREHOUSING

Receive one consolidated delivery

We will receive, inspect and organize your shipments at a local warehouse and have them delivered to you at your requested arrival date. This option is perfect for new construction projects or coordinating specific timelines.

ASSEMBLY & INSTALLATION

Minimize disruption to your staff and residents

Erase the costs and headaches of do-it-yourself assembly – our professional team will properly assemble and install your equipment with minimal disruption to your residents, staff and daily operations.

REMOVAL OF EXISTING ITEMS

Put an end to wrestling with your old products

We'll help provide an easy and seamless installation by removing and disposing of your old products with this popular option.

INSTALLATION MANAGEMENT

Rely on a single point of contact on delivery day

Equipped with project legends, load lists and floor plans, the on-site installation manager helps ensure a smooth delivery and installation by overseeing the entire process, overcoming obstacles and ensuring items are placed correctly.

Take advantage of our delivery and installation services for your next renovation or large equipment need. Contact your Direct Supply sales representative to discuss your upcoming project.

Questions? CALL US AT **1-800-893-7222**.



Rely on Your Installation Manager for Stress-Free Projects

Ensure your installation day goes smoothly by adding an on-site installation manager to your project. This person delivers peace of mind by overseeing the entire installation process.

Your Installation Manager will:

- ✓ Create an installation plan for seamless execution on installation day.
- ✓ Oversee all installations, regardless of duration or complexity.
- ✓ Tailor coordination efforts to meet your specific needs while minimizing disruptions for residents and staff.
- ✓ Serve as the on-site contact person during delivery, facilitating communication with Direct Supply.
- ✓ Handle on-site calls and deliveries, freeing you to concentrate on your core responsibilities.
- ✓ Effectively collaborate with the warehouse crew to achieve our shared objectives.
- ✓ Ensure all necessary installation documents, including project legends, load lists, and floor plans, are available on-site.
- ✓ Understand what is being delivered, when it's arriving, and where all items should be placed.
- ✓ Promptly relay any customer service requests or punch list items to the Installation & Fulfillment Specialist for resolution.

From the moment the installation manager walked into our building we were confident all would go well. He made sure the communication lines were open between all parties, which led to a successful project installation. The crew worked well with our staff and was respectful of our resident population – that cooperation made it a good experience for all.

- Dr. J. Eric M., Executive Vice President

CALL **1-800-893-7222** TO GET STARTED!

